

Understanding crisis-response measures

Collective Sense-making

Ian Burbidge

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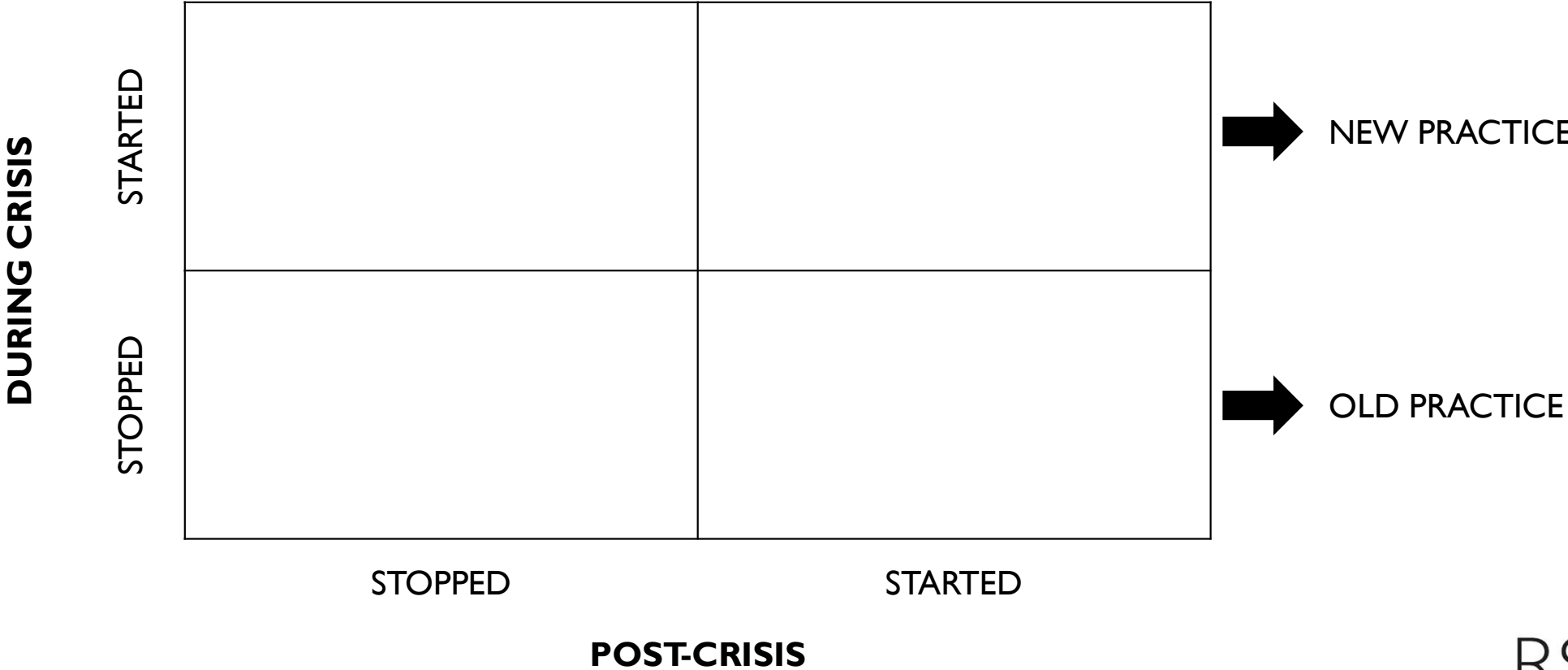


Approach

- The grid helps us assess the things we stopped and started specific to the crisis response.
- Identify measures taken. Review each measure or aspect listed in terms of: did it work? what was the impact? what were the unintended impacts? what did we learn?
- Which quadrant might they fit in? For new measures we'll need to evaluate whether something should be top left quadrant (end these things) or top right (amplify these)
- The Challenge Lab approach - our 'impact accelerator 2.0' – for post-crisis communities will help people work through this process, identify those measures that fall in each quadrant, take those worth amplifying and find ways to do so
- Don't forget to review those things that we had to keep on doing (to a greater or lesser extent) during the crisis that existed before the crisis (eg refuse collections)? What else did the crisis teach us about these current systems and processes? Which are not fit for a post-crisis world in their pre-crisis form? Ie the context has changed but they haven't.

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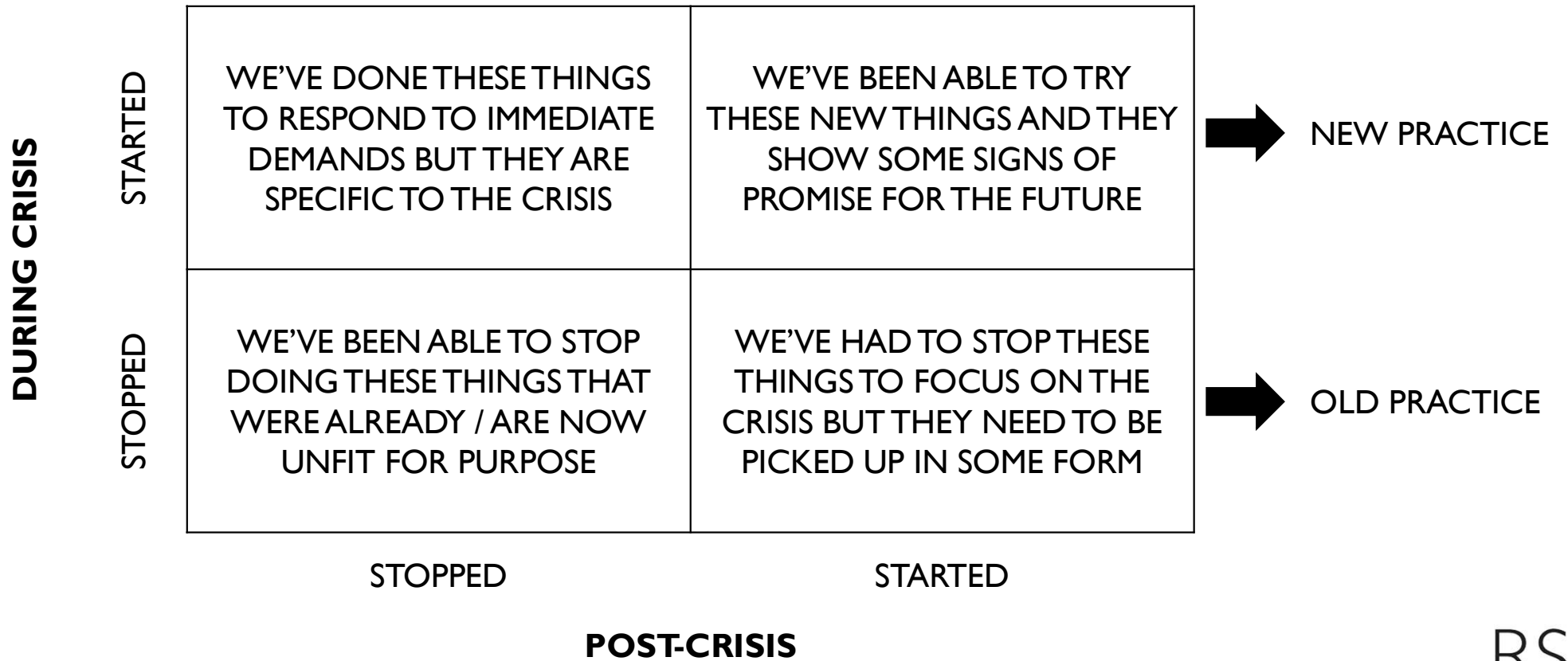
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WHAT PRACTICE ARE WE SEEING IN COMMUNITIES, INSTITUTIONS, POLICIES?

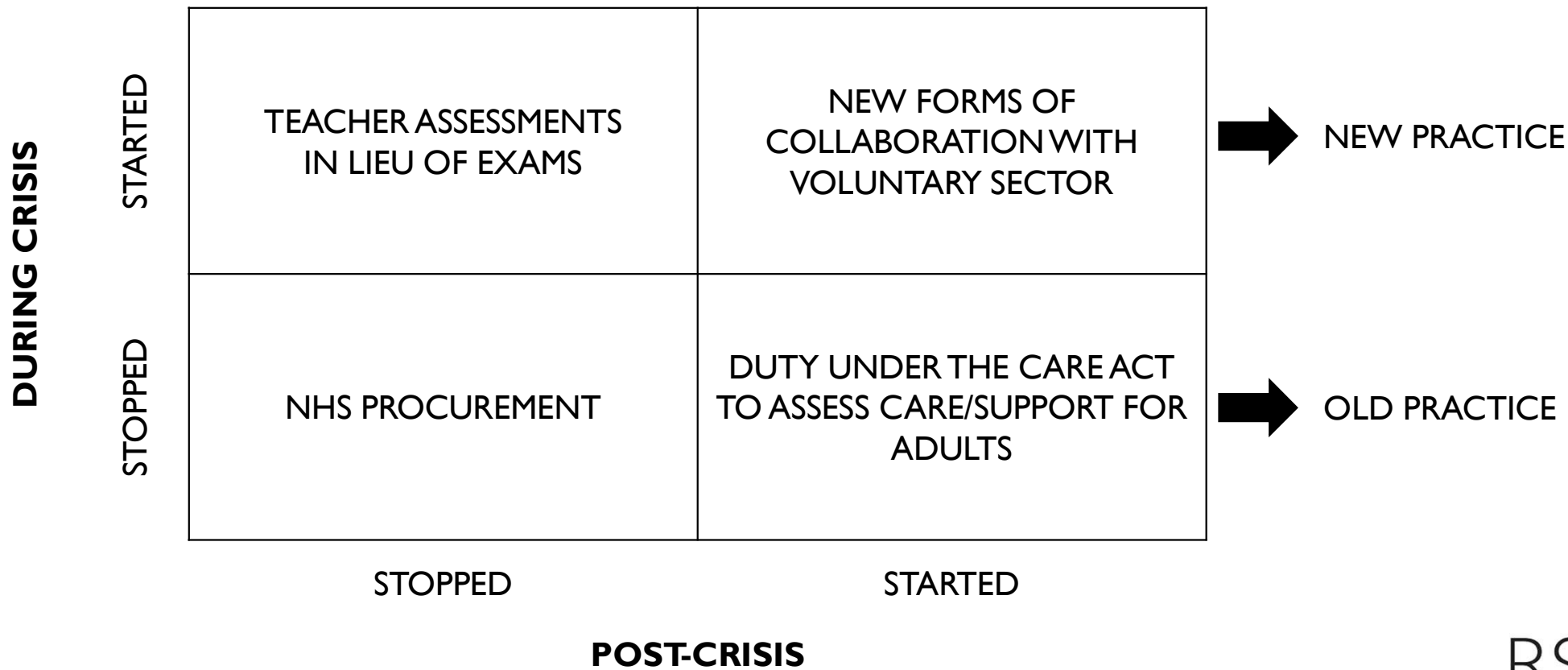
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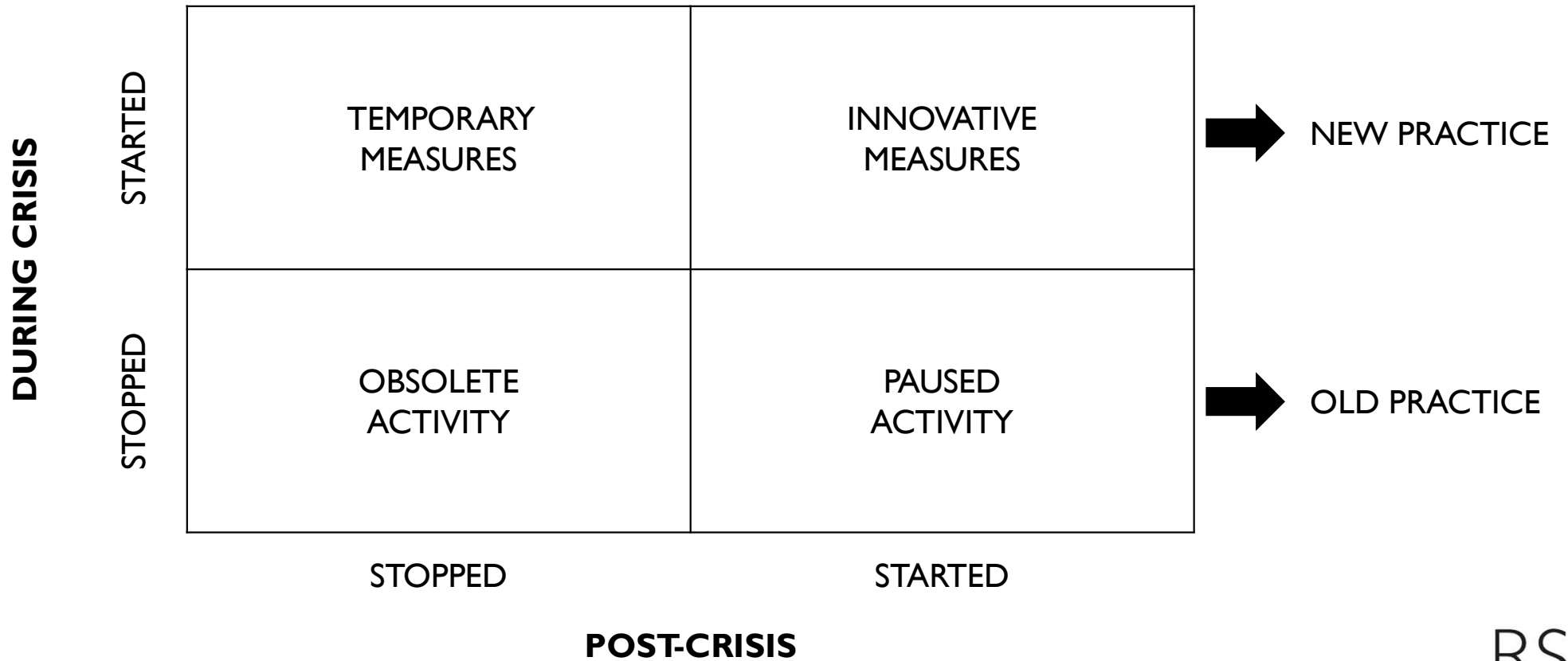
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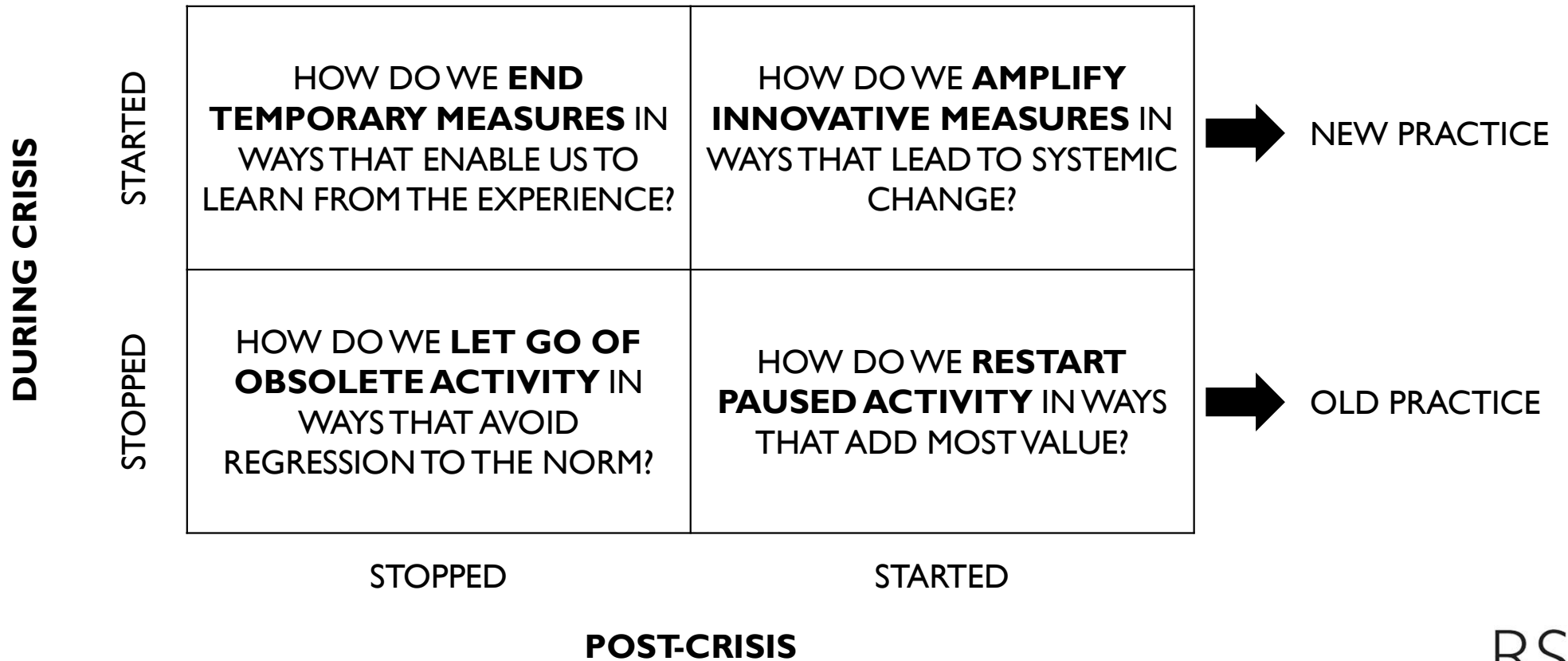
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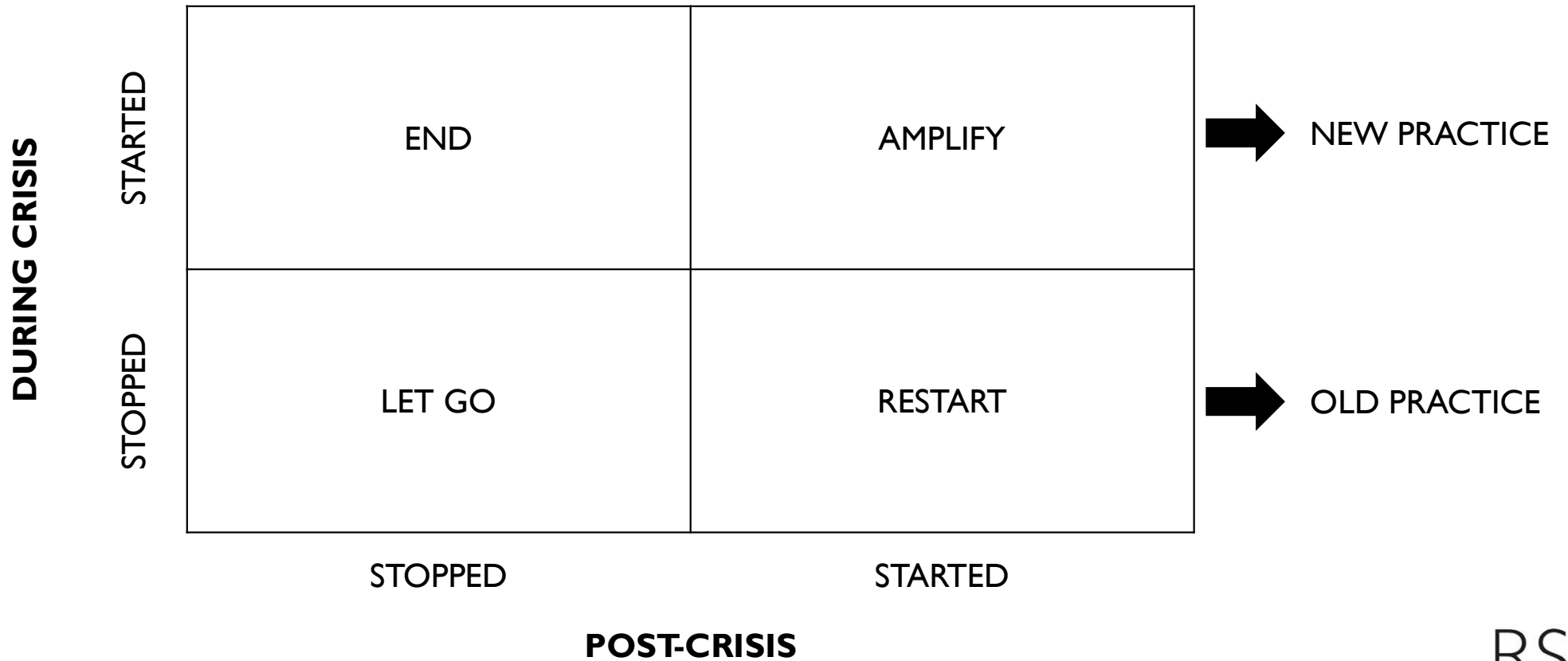
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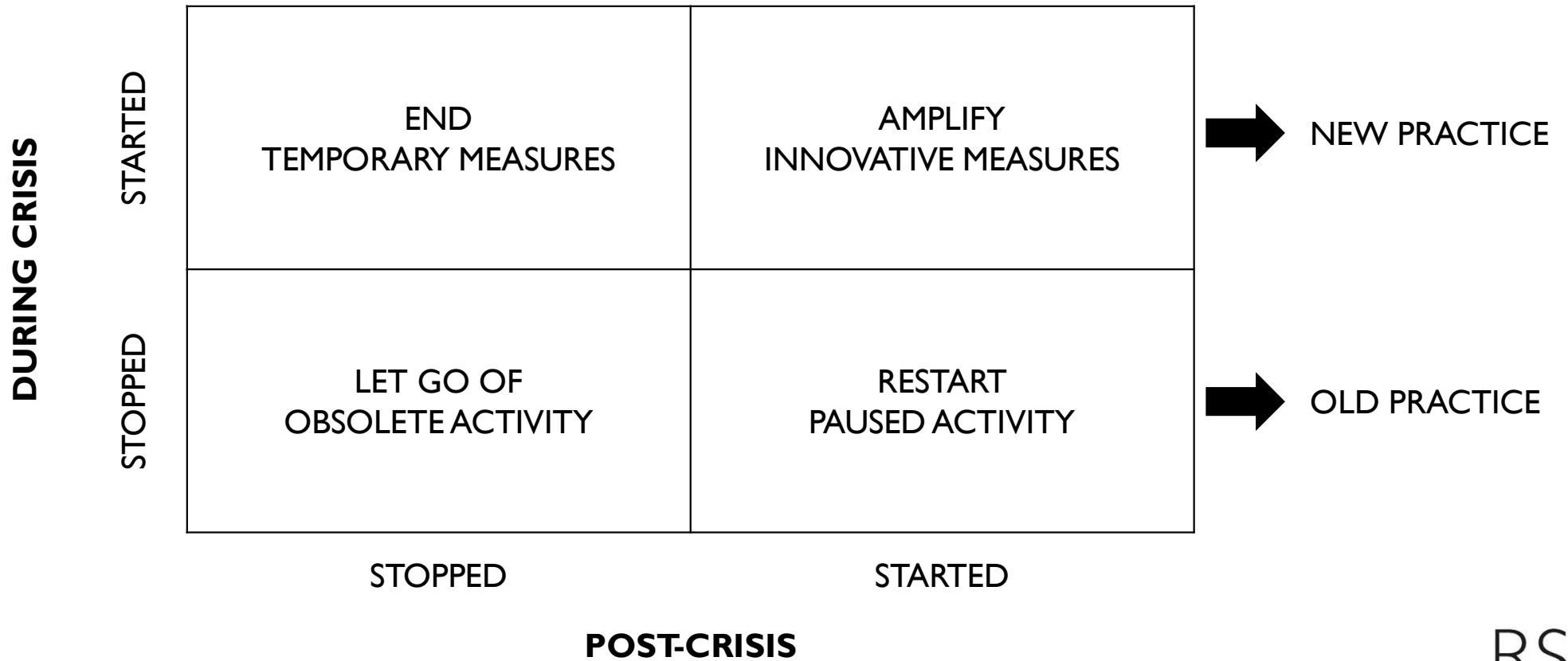
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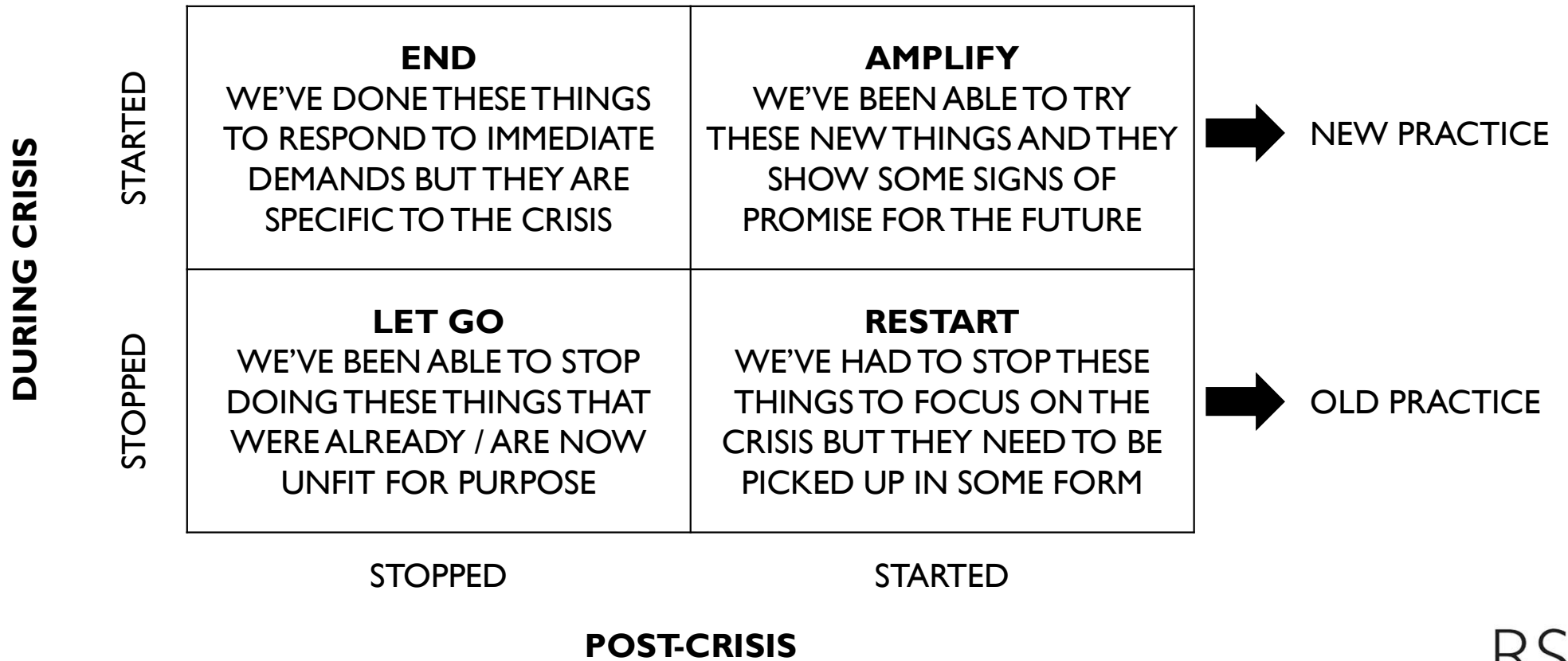
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